



R E L E A S E N O T E S

# Crestron UC-P100/110-S

55.66.91.13

## Product or Content Description

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The Crestron UC-P100/110-S (UC-PHONE-S, UC-PHONE-S-PLUS) desk phones for Microsoft Skype for Business provides a single tabletop device that provides native Microsoft Skype experience. This firmware can be loaded to either UC-PHONE-S or UC-PHONE-S-PLUS

## System Requirements and Dependencies

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Requires a valid Microsoft Skype for Business account with calling licenses enabled

For end-users with O365 Skype for Business accounts, Azure administrators will need to follow the instructions in the below OLH article in order to enable log-in

[https://support.crestron.com/app/answers/answer\\_view/a\\_id/1000349](https://support.crestron.com/app/answers/answer_view/a_id/1000349)

## Operational Installation/Upgrade Instructions

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To upgrade pre-production units to this firmware, please follow the firmware update instructions in the UC-P100/110-S Supplemental Guide <https://www.crestron.com/en-US/Products/Workspace-Solutions/Unified-Communications/Crestron-Flex-Phones/UC-P100-S>

The downloadable firmware .zip contains two files:

- .ROM for upgrading via WebUI, XiO Cloud, or Auto-provisioning servers
- .CAB file for updating firmware from Skype for Business Servers

## Version History

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Version 55.66.91.13

March 2019

### Device Behavior

- Custom ringtones are not yet supported
- Translations are not yet fully supported
- Skype call forwarding to a cell phone is not yet supported

### Known Issues (rare, 1 out of 100+ occurrences)

- Sometimes audio is not heard from the handset after undergoing multiple power outages.  
Recovery is to reboot
- Profile pictures of contacts occasionally will not show with multiple entries in call history

## Licensing and Copyright Information

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Certain Crestron products contain open source software. For specific information, please visit [www.crestron.com/opensource](http://www.crestron.com/opensource)