

**End-of-Sale Notice for CP4-R and MC4-R Packages****Milestones and Dates**

Milestone	Definition	Date
End of Sale Announcement Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	11/29/2021
Expected End of New Sales	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	11/29/2021
End of Support Date	The date that signifies when a specific product will have no further firmware or software maintenance. After this date Crestron will not issue any new firmware or software updates, security/bug patches or OS compatibility fixes.	N/A

Impacted Products

Discontinued Product Information			Replacement Product Information			
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability
6510980	CP4-R-EX PACKAGE	4-Series™ Control Processor for Crestron Home™ OS with CEN-GWEXER			Individual components will continue to be sold separately. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.	
6510981	CP4-R-EX-I PACKAGE	4-Series™ Control Processor for Crestron Home™ OS with CENI-GWEXER, International			Individual components will continue to be sold separately. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.	
6510982	CP4-R-HR PACKAGE	4-Series™ Control Processor for Crestron Home™ OS with CEN-GWEXER and HR-310			Individual components will continue to be sold separately. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.	

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Discontinued Product Information			Replacement Product Information			
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability
6510983	CP4-R-HR-I PACKAGE	4-Series™ Control Processor for Crestron Home™ OS with CENI-GWEXER and HR-310-I, International	Individual components will continue to be sold separately. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
6510984	CP4-R-TSR PACKAGE	4-Series™ Control Processor for Crestron Home™ OS with TSR-310	Individual components will continue to be sold separately. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
6511316	MC4-R-HR PACKAGE	4-Series™ Control System for Crestron Home™ OS with HR-310	Individual components will continue to be sold separately. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
6511317	MC4-R-HR-I PACKAGE	4-Series™ Control System for Crestron Home™ OS with HR-310-I, International	Individual components will continue to be sold separately. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
6511318	MC4-R-TSR PACKAGE	4-Series™ Control System for Crestron Home™ OS with TSR-310	Individual components will continue to be sold separately. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
6511337	MC4-R-TSR-I PACKAGE	4-Series™ Control System for Crestron Home™ OS with TSR-310, International	Individual components will continue to be sold separately. Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			

For More Information

For more information about Crestron product warranties and service agreements, go to: www.crestron.com/warranty

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