

# Statement of Volatility

Approved 2 February 2023

Crestron devices may contain Volatile and/or Non-Volatile memory. The purpose of this document is to provide

The following products are covered by this statement.

- SKU: IV-CAM-I20-B, IV-CAM-I20-W, IV-CAM-I20-GV-B
- SKU: IV-CAM-I12-B, IV-CAM-I12-W, IV-CAM-I12-GV-B
- Model: M202306001

| Type  | Size | V/NV | Usage                                                                           | User Data                   | Clearing Process                    | Notes |
|-------|------|------|---------------------------------------------------------------------------------|-----------------------------|-------------------------------------|-------|
| FLASH | 2Gb  | NV   | User Configuration<br>System Configuration<br>Software Image<br>Log Files       | Diagnostic<br>Configuration | See Clearing<br>Instructions below. |       |
| SDRAM | 2Gb  | V    | User Configuration<br>System Configuration<br>Temporary Storage<br>Media Buffer | End User<br>Configuration   | Remove power from<br>device.        |       |

## End User Data Description

None

## Clearing Instructions

Configuration data may be cleared via Restore To Factory Defaults command. Diagnostics and event logs may also be cleared manually.

Please see product documentation for additional details on performing operations.

For additional questions, please contact your sales or support team.

## Terms and Definitions

**Volatile Memory (V)** requires power to maintain the stored information. When power is removed from this memory, its contents are lost.

**Non-Volatile Memory (NV)** does not require power to maintain the stored information. Device retains its contents when power is removed.

**End User Data** refers to any information which a user is capable of inputting to the device, directly or indirectly in a normal day-to-day usage scenario.

**Configuration Data** refers to any information input to the device by an administrator. This may include network and service configuration or custom programming.

**Diagnostic Data** refers to system logfiles and similarly created data which may be accessed by an administrator to verify the correct operation of the device or provide troubleshooting.

**Clearing** is defined by *NIST Special Publication 800-88 Revision 1* , as a logical technique to sanitize data for protection against simple non-invasive data recovery techniques using the same interface available to the user.

**Sanitization** is defined by *NIST Special Publication 800-88 Revision 1* , as a process to render access to “User Data” on the media infeasible for a given level of effort. In this document, Clearing is the degree of sanitization described.