

**End-of-Sale Notice for C2N-IRGW****Milestones and Dates**

| Milestone                  | Definition                                                                                                                                                                  | Date      |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| End of Sale Notice Date    | The date the document that announces the end-of-sale of a product is distributed to dealers and customers.                                                                  | 4/24/2026 |
| Expected End of Sales Date | The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date. | 5/29/2026 |
| End of Maintenance Date    | After this date Crestron will not issue any firmware or software updates, security/bug patches or OS compatibility fixes.                                                   | 5/29/2029 |

**Impacted Products**

| Discontinued Product Information |             |                        | Replacement Product Information                                                                             |           |                          |
|----------------------------------|-------------|------------------------|-------------------------------------------------------------------------------------------------------------|-----------|--------------------------|
| Part Number                      | Sort Name   | Description            | Part Number                                                                                                 | Sort Name | New Product Availability |
| 6500390                          | C2N-IRGW-1G | Wall Mount IR Gateway  | Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information. |           |                          |
| 6500389                          | C2N-IRGW-F  | Flush Mount IR Gateway | Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information. |           |                          |

**For More Information**

For more information about Crestron product warranties and service agreements,  
go to: [www.crestron.com/warranty](http://www.crestron.com/warranty)

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**For further assistance, please contact the Sales Support Service office in your region:**

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