

**End-of-Sale Notice for IV-CAMHK****Milestones and Dates**

Milestone	Definition	Date
End of Sale Notice Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	N/A
Expected End of Sales Date	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	7/31/2026
End of Maintenance Date	After this date Crestron will not issue any firmware or software updates, security/bug patches or OS compatibility fixes.	7/31/2029

Impacted Products

Discontinued Product Information			Replacement Product Information			New Product Availability
Part Number	Sort Name	Description	Part Number	Sort Name	Description	
6512862	IV-CAMHK-12-SLVR-1B	1 Beyond Hawk™ Dual-Camera Speaker Tracking Solution, 12x Optical Zoom	6513213	IV-CAM-I12D-B	Crestron 1 Beyond i12D Intelligent 4K Dual Camera Speaker Tracking Solution, 12x Optical Zoom, Moon Gray	Already Shipping
6512868	IVA-WMT-SHELF-HK-1B	1 Beyond Wall Mount Camera Shelf, Hawk	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			

For More Information

For more information about Crestron product warranties and service agreements, go to: www.crestron.com/warranty



For further assistance, please contact the Sales Support Service office in your region:

Crestron US/Canada:

[Email: techsales@crestron.com](mailto:techsales@crestron.com)

Telephone: 888.273.7876

Crestron Europe:

[Email: techsaleseurope@crestron.com](mailto:techsaleseurope@crestron.com)

Telephone: +32.15509902

Crestron Australia and New Zealand:

[Email: ANZtechsales@crestron.com](mailto:ANZtechsales@crestron.com)

Telephone: +61 1800 555 040

Crestron North East Asia

[Email: neatechsales@crestron.com](mailto:neatechsales@crestron.com)

Telephone: 800-969-996

Crestron South East Asia

[Email: SEAsalesupport@crestron.com](mailto:SEAsalesupport@crestron.com)

Telephone: +65 6846 0215

Crestron India

[Email: indiatechsales@crestron.com](mailto:indiatechsales@crestron.com)

Telephone: 1800 3005 8822